



FREQUENTLY ASKED QUESTIONS

QUESTION: My company recently received an OSHA complaint letter for an alleged work place hazard in our facility. I immediately contacted the OSHA representative on the complaint to get more information and attempt to resolve the matter. This OSHA representative provided little more information than what was written on the complaint. The letter did establish a deadline which must be met for OSHA to receive a written response. How should I respond?

ANSWER: It may sound self-serving but hiring the right environmental consultant (**such as AET**) is essential. AET represents clients in their response to OSHA complaints each year involving a wide range of environmental issues. OSHA complaints can involve both health and safety issues as well as multiple contaminants requiring comprehensive evaluation. OSHA's complaint letter approach is ***your guilty, prove me wrong***.

The right environmental consultant must have the proper tools, investigative approach, and expertise to professionally respond to these matters. One factor that separates environmental consultants in response to these complaints is that the investigation is performed by a Certified Industrial Hygienist (CIH) and the written response is signed and sealed by a CIH. ***This is always the case at AET.***

CIH is the highest recognized professional designation in the environmental consulting/contracting industry. CIH's are extensively trained and experienced and licensed and bound by strong professional ethics from the American Industrial Hygiene Association.

Currently, there are only 6,700 active CIH's in the world. AET's professional staff includes three (3) CIH's

- Alan J Sutherland, CIH, CHMM #2064... 35 years experience
- Roy I Mosaicant, CIH #6228... 28 years experience
- Harris T Brody, CIH, CHMM #8243.... 27 years experience

In these matters time is of the essence and the quicker and more professional your response to the complaint the less likely OSHA will perform an on-site investigation.

When you need professional help or advice, email Alan Sutherland, CIH, CHMM at a.sutherland@aetinc.biz or call 610-891-0114. We provide nationwide services; phone consultations are free. Check out the full range of environmental contracting/consulting services we provide at our website www.aetinc.biz.

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